

Technology Advisory Committee

Meeting Minutes

November 14, 2012

The Technology Advisory Committee met on November 14, 2012 in City Hall, Council Chambers.

I. Call to Order

The meeting was called to order at 3:35 p.m.

II. Roll Call

<input checked="" type="checkbox"/> Chris Price – Chair	<input type="checkbox"/> Jason Tracy	<input checked="" type="checkbox"/> Debra Steele
<input checked="" type="checkbox"/> Mike Jamerson	<input checked="" type="checkbox"/> Mark McHolland	<input type="checkbox"/> Georgia Miller
<input type="checkbox"/> Ron Latta	<input checked="" type="checkbox"/> Jim Hartsook	

Invited Guests:

Other Attendees:

Sean O’Leary, Columbus IT Executive
Andrew Brelage, Smithville Digital
Jeff Logston, Director of Operations and Finance for the City

III. Review of minutes from October 10, 2012 meeting.

There was no discussion, Mike moved and Mark seconded a motion to approve same. Following unanimous voice vote, the minutes were approved.

IV. Continuing Business

a) Invoice Review

None presented.

b) Smithville Update-A. Brelage

Andrew reported 33 contracts have been signed so far in 2012. The check from Smithville dated July 19, 2012 has not yet cleared. Andrew is going to work with the Clerk Treasurer’s Office to remedy this matter.

c) City IT Update- Chris Price

No Update.

d) A/V for Council Chambers-Jeff Logston

Jeff reported the A/V portion should be completed and operational as of Friday November 16, 2012. The streaming is to be operational by early December.

e) Subcommittee Reports-Chris Price

Chris announced Sean O’Leary, who was present, as the new CITE and that his first day would be November 26, 2012.

i. Wireless Subcommittee

Nothing to report.

ii. Community Portal

Chris announced receipt of one (1) response to the RFI. He received the blessing from the Welcoming Communities Workgroup to begin a more in depth dialogue with the vendor who submitted the proposal.

f) 2013 Planning Approach—Chris Price

Chris asked for feedback after the group reviewed the draft of the Community Strategic Plan. The group acknowledged that there were no areas of great variance from the Community and TAC Strategic Plans, but TAC will re-group once Sean gets on board and up to speed.

V. New Business

a) 311 Service-Chris Price

Chris Price informed TAC that the Mayor had requested a 311 system be a TAC priority for 2013. Chris went on to explain what a 311 system was with input from Jeff Logston. A 311 system was described as a customer service center (phone, web, etc.) where anyone could report any type of issue. That issue would then be logged and sent to the appropriate department to address. The issue can be tracked by the reporting party through an online system until the issue has been addressed or the party can follow-up. Jim Hartsook added that the current GIS system is adding a layer of capability, which is a work order system along these lines and that some additional application development would be needed, but at least the base system is in place.

VI. Call for Public Comments

There were none.

VII. Adjournment

There being no further business the meeting was adjourned at 4:15 p.m.